

Perceived advantages of remote clinics

Time saved

More efficient

No parking

Didn't have to come to hospital

More comfortable experience

Easier to find medication

Easier for family to join the appointment

Fit around lifestyle

Perceived disadvantages of remote clinics

No physical assessment (especially lung function)

Difficult to describe symptoms

Better to be given bad news in person

Difficulty engaging with members of staff by phone

Difficult to organise different phone calls

Less convenient than face-to-face

Delay in receiving prescription (cannot collect it from hospital pharmacy)